

Press Release

2020-01-23

DSI launched online application for SAR travel documents and travel permit to HKSAR

The Identification Service Bureau (DSI) proactively promotes online application service in line with the development of electronic administration. Following the online application for the Certificate of Criminal Record, the Certificate of Personal Data and the Certificate of Association and Foundation, DSI extends the application service for the SAR travel documents and the visit permit to HKSAR to mobile devices. The relevant service has been put into use on a trial basis since 26th December 2019 and it is officially launched today (23rd January 2020).

Through the “DSI Service Station” mobile application, eligible persons can log in to the system with the account of “Common Access to Public Services of the Macao SAR” to lodge the application for the Macao SAR Passport, the Macao SAR Travel Permit and the Visit Permit for Residents of Macao SAR to Hong Kong SAR for themselves or on behalf of their underage children who are below 5 years old or persons under their guardianship. It helps satisfy citizens’ need to go through formalities for identification documents in non-office hours.

The online system is easy to operate. Applicants just have to input the information as instructed, scan the QR code of the “receipt of digital photo for online application for Macao SAR travel documents” provided by the designated photography studios, and make an online payment to complete the application. Applicants who are aged 18 or above are required to collect the document at DSI in person, whereas the document of applicants below 18 years old can be collected by their parent or guardian on their behalf, making it possible for citizens to have their documents done “in one visit”.

“DSI Service Station” mobile application is applicable to Android system

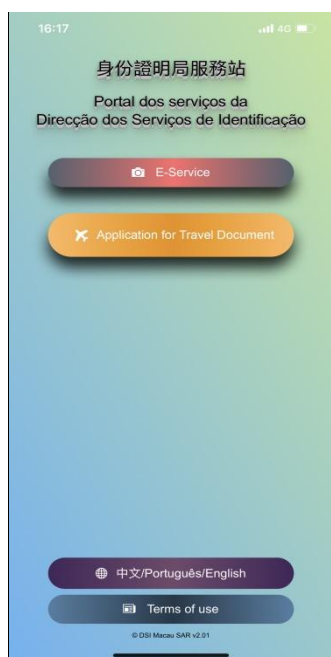
(version 4.0 or above) or iOS system (version 11.0 or above). Users can download this free application by entering “身份證明局服務站” in Chinese, “Portal de Serviços da DSI” in Portuguese or “DSI Service Station” in English on the Google Play store or the App Store, scanning the QR Code (see the attached photo) or going to DSI’s website (www.dsi.gov.mo/mobileapp_e.jsp).

For more information about the service, please refer to DSI’s website (www.dsi.gov.mo), or call 2837-0777 or 2837-0888 for inquiries.

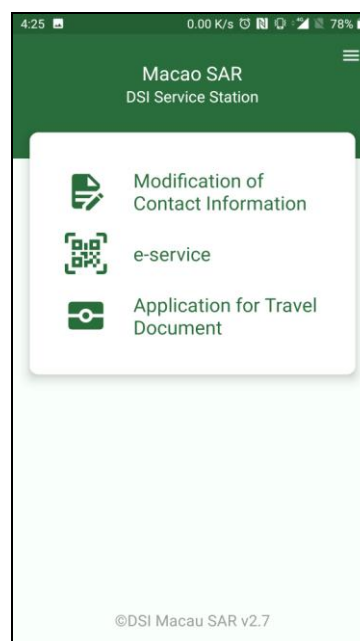
For details about “Common Access to Public Services of the Macao SAR”, please visit the government portal website (<https://account.gov.mo>).



Download “DSI Service Station” mobile application by scanning the QR Code



“DSI Service Station” mobile application (iOS system version)



“DSI Service Station” mobile application (Android system version)